

# Emran Hossain

Product Designer • Frontend Engineer • B2B & SaaS expert

With over 9+ years of experience crafting compelling and customer-centric solutions for B2B, SaaS & AI startups and corporations.

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Portfolio : <u>designwithemran.com</u>
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WORK EXPERIENCE

- 1. Tiblo Digital (DM) Product Lead 12/2023-PRESENT (CONTRACT POSITION)
- Proudly Launched over 25 successful products in the agency.
- Designed and Launched WheelLog, a new innovative product in collaboration with TyreProf resulting in a 80% customer converted in the first guarter.
- Introduced a new collaboration style, design standards and documentation strategies with Storybook and Figma to eliminate design debt.

## 2. The Total Office (DUBAI) • Lead Product Designer/Frontend Dev • 04/2023-12/2023 (CONTRACT POSITION)

- Launched an unique WCAG compliant web app "The Office Outlet" exclusively for Dubai demographic utilizing 3D technology and AI automation.
- Streamlined the customer onboarding process, resulting in a 24% reduction in Cost of Customer Acquisition (CAC) and a 37% improvement in Time to Value in Q3.
- Reduced the churn rate of the web store by 30% by simply understanding the user needs according to recent market shift.
- Introduced ARIA attributes and customizable keyboard navigation resulting in 98% user satisfaction from individuals with more diverse abilities.

# 3. MarketTime LLC (USA) • Lead UX/UI Designer • 05/2022-04/2023 (CONTRACT POSITION)

- · Automated repetitive tasks on our application ecosystem, leading to a 10% reduction in operational costs.
- Boosted customer conversion rate from 20% to 88% and reduced drop off rate by 32% and Significantly reduced load time by 34%.
- Implemented a design system, saving 60% on system upgrades, 50% increase in design delivery and simplifying developer project transitions.
- Achieved WCAG compliance for the whole system in 6-months. Collaboratively built a brand new payment processing feature named "mtPay" which had 95% user adoption rate.
- Led the moderated user interviews at all stages, measuring and achieving OKRs, facilitating cross-functional team bonding exercises, and conducting personalized design workshops. Significant improvements were made each quarter.

# 4. XpeedStudio (BD) • Lead Product Designer / Frontend Dev • 01/2022-05/2022 (CONTRACT POSITION)

- Researched, designed, developed, and launched a successful AI content generator with a team of 6, attracting 100K+ unique users in Q1.
- Secured \$200K funding, Directing design roadmap ensuring scalability, Introduced brand new monetization strategy.

### CORE SKILLS

#### Design

User Experience Design • Design Thinking • WCAG 2.0 Designs • Motion design • Interaction Design • Design Systems • Component libraries • System Design

#### Software Proficiency

Figma · Adobe Creative Suites · Miro · Sketch · Zeplin · Framer · Webflow · Balsamiq · Blender · Principle · Origami Studio · After Effects · DaVinci & more

#### Research

 $\label{eq:def-Data} \begin{array}{l} \mathsf{Data} \ \mathsf{analysis} \cdot \mathsf{Stress} \ \mathsf{tests} \cdot \mathsf{Persona} \ \mathsf{hypothesis} \cdot \mathsf{A}/\mathsf{B} \ \mathsf{Testing} \ \& \\ \mathsf{Experimentations} \cdot \mathsf{Moderated} \ \mathsf{Testing} \cdot \mathsf{Case} \ \mathsf{studies} \cdot \mathsf{Cognitive} \\ \mathsf{walkthroughs} \cdot \mathsf{Ethnographic} \ \mathsf{Research} \cdot \mathsf{Clickstream} \ \mathsf{Analysis} \ \& \ \mathsf{more} \end{array}$ 

Prototyping

Figma · Origami · Protopie · Sketch

PrimeNG, Tailwind, Angular) & APIs • SwiftUI animations • Custom

Organizing workshops • Critical

resolution • Stakeholder alignment

thinking • Self Starter • Detail

Communicative · Conflict

Typescript · JavaScript

Frameworks (ReactNative

animations · StoryBook

Team Collaboration

oriented · Flexible ·

#### CAREER HIGHLIGHT

- Lead designer in Multiple successful launches : Helped launch 15+ products, including 3 with over a million users and others scaling to 6-figure user bases in their first year.
- Leading Front-end Dev & Design teams: Leading large scale teams and managing seamless design to development transition with latest technologies.
- Recognized for excellence in collaborative team environments : Awarded for increasing average ship to market time by 80% through my workshops and loud thinking.
- Mentored over 2000 Jr Designers : An active volunteer Design Mentor on ADPlist, Actively mentoring locally.

# **Emran Hossain** INFORMATION

### EDUCAION

# UITS

Bachelors in Computer Science, Information Technology Major : Product Design

## TRAINING & CERTIFICATIONS

- → Website Development (Skylab Institute)
- → Python Development (Udemy)
- → React Development (Udemy)
- → Machine Learning/Al Bootcamp (Udemy)
- → Swift/iOS Development (Udemy)

## PERSONAL DETAILS

Full Name: Emran Hossain Marital Status: Married Gender: Male DoB: 06/06/1994

## **HOBBIES & INTERESTS**

- 🎜 Music
- 📷 Photography
- 📽 Reading
- 🧸 Coding

#### REFERENCES

Todd Litzman ( CEO, Founder ) - MarketTime LLC, Brandwise Linkedin : https://www.linkedin.com/in/tlitzman/ Contact : +1 720 9366602 Email: toddlitzman@markettime.com

Anders Blomqvist (CTO) - Tiblo Digital) Linkedin : https://www.linkedin.com/in/anders-blomqvist... Contact : +45 93838391 Email : ab@tiblo.com Anders Tidemand (CEO) - Tiblo Digital Linkedin : https://www.linkedin.com/in/anderstidemand/ Contact : +45 93838391 Email : at@tiblo.com

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